



Valid from 1 May 2005

1 General

This Agreement has been drawn up between Trillian AB ("Trillian"), registered no. 556623-6534, and the individual or legal entity ("Client") using SpamDrain Professional (the "Service"). In addition to these Special Terms & Conditions, the Service is subject to the prevailing General Terms & Conditions for using the Service.

The applicable terms and definitions used in the General Terms & Conditions shall also apply in these Special Terms & Conditions.

2 Subscription orders

The Client orders a subscription by logging into the Website using his user name and password, informing Trillian of the number of email accounts to which the subscription shall apply. In conjunction with this order the Client's trial period will come to an end and the Client will be assumed to have entered into this Agreement.

Should the Client wish to order further email accounts during an ongoing Agreement period, the Client places a new order via the Website. The subscription is then assigned a new Agreement period, starting on the date the Client places the new order. Any monies already paid by the Client will be refunded in the form of a discount on the new invoice corresponding to the time remaining on the old subscription.

3 Agreement period and cancellation

The Agreement is valid from the day of entering into the Agreement for a period of 12 months. If the Agreement is not cancelled at least two (2) full calendar months before the Agreement expires, the Agreement will continue with a new Agreement period of 12 months.

Cancellation must take place in writing to the latest specified address as supplied by the parties. However, cancellation may take place with immediate effect if the Client should burden the Service in excess of the stipulations of this Agreement, or if the Client in any other way acts in contravention of this Agreement.

4 Payment

The Client is obliged to pay fees in accordance with the applicable price lists supplied by Trillian on the Website.

Payment shall be made in advance on invoice for 12 months, supplied by Trillian in accordance with the payment method specified by the Client. If the Client has neglected to specify a payment method, Trillian will send payment details by email. Approved payment methods are shown on the Website. Trillian has the right to charge an invoicing fee in accordance with the relevant terms for each payment method. Terms of payment are 10 days net. After the final payment date, a statutory reminder fee will be charged along with late payment interest of 24 per cent per year.

5 Service

Trillian provides support by email. Support may also be provided by phone subject to agreement. The Client is aware that Trillian aims to provide support as quickly as possible as time allows.